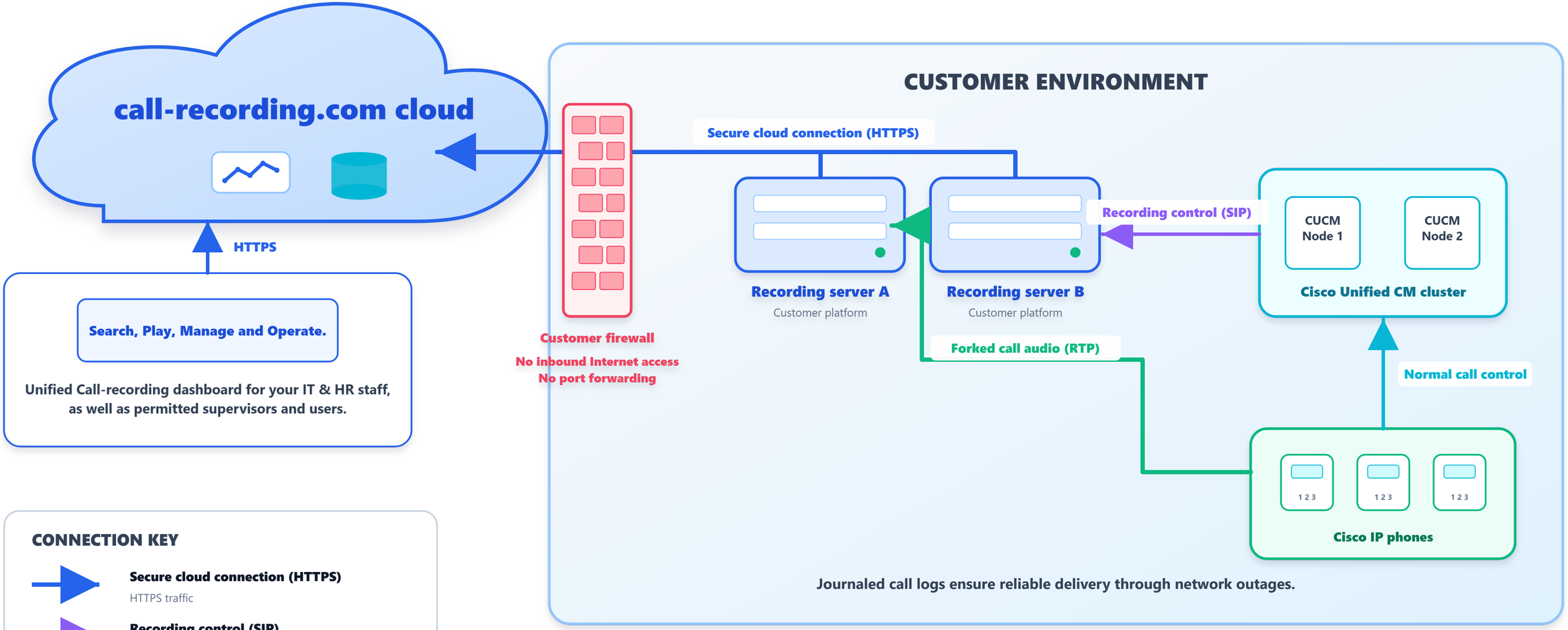
Secure cloud call recording - how it fits together

Recording stays close to your phone system, then moves securely to the call-recording.com cloud.



CONNECTION KEY

Secure cloud connection (HTTPS)
HTTPS traffic

Recording control (SIP)
CUCM coordinates recording

Forked call audio (RTP)
A separate copy; the live call remains local

Deploy zero-touch recording servers on your customer hypervisor/container platform of choice.
Manage securely from the cloud.